

How to Read Your Metro Water Services Bill



FOR CUSTOMER SERVICE:

Customer Service Center
1700 Third Avenue North
Nashville, TN 37208-2248

TEL (615) 862-4600
FAX (615) 862-4837
TDD (615) 862-4809

Customer Name: JOHN L SAMPLE
Billing Date: 02/05/2026
Account Number: 0123456789

www.nashville.gov/water
Office Hours: Mon - Fri 8am - 5pm
For emergency assistance 24/7: (615) 862-4600

1 Account Number
When you have questions or need service, please have this number ready for faster service.

Thank you for consistently paying your bills on time.

THE STORMWATER FEE HAS BEEN MANDATED BY CONGRESS PURSUANT TO THE CLEAN WATER ACT OF 1977.

Current Account Information	
Account Summary as of February 05, 2026	
Current Charges	\$36.83
Prior Balance - Past Due	\$0.00
Total Amount Due Upon Receipt	\$36.83

2 Important Messages
Look here for information about your bill, customer programs, and water-saving tips.

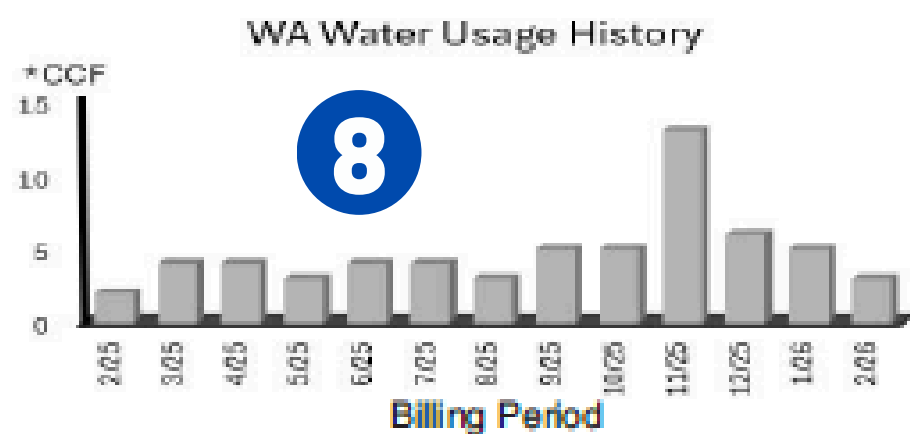
Due Date: 02/26/2026

Class: RESIDENTIAL

Service Address: 1234 S MAIN STREET

3 Prior Balance
This shows the total due from your previous bill

Account Detail



Service From 01/02/26 - 02/03/26 (32 Days)	
WA Water Charges	\$10.32
Water Infrastructure Replacement Fee	1.03
City Tax	.28
State Tax	.72
SW Sewer Charges	16.80
Sewer Infrastructure Replacement Fee	1.68
ST Stormwater Charges	6.00
Total	\$36.83

4 Total Due
Please pay this amount. It includes the amount of your current bill and any unpaid previous bills, if applicable.

FEB 2025 - 4 CCF FEB 2026 - 3 CCF
* 1 CCF (100 cubic feet) = 748 Gallons

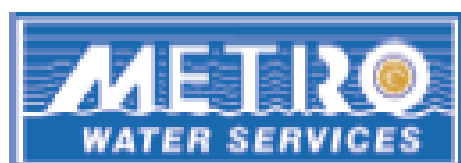
Average Cost Per Day \$1.15

5 Due Date
The date your current charges are due. Please pay by this date to avoid any late payment charges.

Service	Register	Meter	Size	Read Type	Meter Reading		Usage	
					From	To	CCF	Gallons
WA	0001	SNR123456789	5/8 INCH	READ	581	584	3	2244
SW							3	2244

6 Total New Charges
This area shows the month's current activity.

If you disagree with the accuracy of your bill, please contact our office at (615) 862-4600
PLEASE RETURN THIS SECTION TO ENSURE PROPER CREDIT - Please do not fold or staple



Send all other correspondence to:
MWS Customer Service Center
1700 Third Avenue North
Nashville, TN 37208-2248

Current Account Information	
Account Number	0123456789
Bill Date	02/05/2026
Amount Due After 02/26/26	\$39.33
Amount Now Due	\$36.83
Amount Paid:	

7 Average Cost Per Day
This is the amount you pay per day for water and sewer service

Make Check Payable to Metro Water Services and Mail To:

Metro Water Services
PO BOX 305225
Nashville, TN 37230-5225

0288319-MWS S332759-ST NO FRIN-1058493011456
JOHN L SAMPLE
1234 S MAIN STREET
NASHVILLE TN 37203-1004

000000000123456789200036830107

8 Graph History
This bar graph shows your monthly water usage over each of the past 13 billing periods.

9 Meter Information
This area shows reading and usage information for each meter.

10 Amount Paid
Write in the amount you are paying.