



# 2024 HUD System Performance Measures

Nashville-Davidson County HMIS, **Reporting Period:** 10/1/2023-9/30/2024



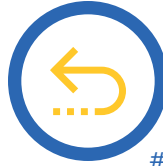
## Measure 1

What is the **average number of days** that people are experiencing homelessness?

**59 days of homelessness** for people who stayed in Emergency Shelters or Safe Haven beds

**96 days of homelessness** for people who stayed in Emergency Shelters, Safe Havens, or Transitional Housing

**1,038 days of homelessness** for people who stayed in Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing (prior to their Permanent Housing move-in date)



## Measure 2

How many people exited programs to permanent housing destinations, then **returned to homelessness**?

	# of exits (2 years ago)	returns in <6 months	returns in 6-12 months	returns in 13-24 months	total returns in 2 years
<b>Exited from Street Outreach programs</b>	312	16 (5%)	22 (7%)	39 (13%)	77 (25%)
<b>Exited from Emergency Shelters</b>	258	14 (5%)	12 (5%)	13 (5%)	39 (15%)
<b>Exited from Transitional Housing</b>	168	1 (1%)	8 (5%)	8 (5%)	17 (10%)
<b>Exited from Safe Haven programs</b>	5	0 (0%)	0 (0%)	2 (40%)	2 (40%)
<b>Exited from Permanent Housing programs</b>	815	22 (3%)	10 (1%)	60 (7%)	92 (11%)



## Measure 3

How many **people are experiencing homelessness** in Nashville?

**2,094** Point in Time Count 1/25/24

**3,159** Sheltered Unduplicated Count 10/1/23-9/30/24 based on HMIS data from Emergency Shelters, Safe Havens, and Transitional Housing



## Measure 4

How many people in CoC-funded programs **gained income**?

**44%** of **stayers** in CoC-funded programs (people who had not yet exited by the end of the reporting period) increased their total income.

**22%** of **leavers** (people who exited during the reporting period) increased their total income.



## Measure 5

How many people served were experiencing homelessness **for the first time**?

**2,211** people entered Emergency Shelters, Safe Havens, and Transitional Housing during the reporting period who had no prior enrollments in HMIS.

**2,651** people entered Emergency Shelters, Safe Havens, Transitional Housing, and Permanent Housing during the reporting period who had no prior enrollments in HMIS.



## Measure 7

How many people who were experiencing homelessness **moved into or retained permanent housing**?

**270** people exited from Street Outreach programs **to permanent housing** (36% of SO exits)

**1,041** people exited from Emergency Shelters, Safe Havens, Transitional Housing, or Rapid Rehousing programs **to permanent housing** (45% of ES/SH/TH/RRH exits)

**1,989** people in Permanent Housing programs **retained permanent housing** (96% of PH exits)

## HUD System Performance Measures

HUD has developed the following seven system-level performance measures to help communities gauge their progress in preventing and ending homelessness. In order to encourage all local service providers to regularly measure and evaluate their progress in meeting the needs of people experiencing homelessness, HUD considers CoCs' System Performance data each year when awarding CoC funding through the CoC NOFO. The System Performance Measures can also be used locally to assess the system's functionality and to identify gaps in services. For CoCs to accurately assess their progress using these measures, they must ensure that their data are as complete and accurate as possible, from data entry to report generation. In order to fully understand and report on these metrics accurately, Nashville's CoC must continue to expand HMIS coverage among provider agencies.

**Measure 1:** Length of Time Persons Remain Homeless

**Desired Outcome:** Reduction in the average and median length of time persons remain homeless

**Measure 2:** The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 Months and within 2 years

**Desired Outcome:** Reduction in the percent of persons who return to homelessness

**Measure 3:** Number of Homeless Persons

**Desired Outcome:** Reduction in the number of persons who are homeless

**Measure 4:** Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

**Desired Outcome:** Increase in the percent of adults who gain or increase employment or non-employment cash income over time

**Measure 5:** Number of Persons who Become Homeless for the First Time

**Desired Outcome:** Reduction in the number of persons who become homeless for the first time

**Measure 6:** Homelessness Prevention and Housing Placement of Persons Defined by Category 3 of HUD's Homeless Definition in CoC Program-funded Projects

***Not applicable to Nashville, only measured in high-performing communities***

**Measure 7:** Successful Placement in Permanent Housing

**Desired Outcome:** Increase in the percent of persons who exit to an ES, SH, TH, or permanent housing destination.