

Emergency Electrical Reconnect Plan



DEPARTMENT OF CODES and BUILDING SAFETY

Metro Office Building
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Nashville, Tennessee 37210

Bill Herbert, Director

Information	862-6500
Zoning Help Desk	862-6510
Building	862-6550
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**Emergency
Reconnects
CALL 615-693-1742**



Emergency Reconnects are emergencies which have resulted in power outages or destruction of electrical services.

These emergencies may include natural disasters such as thunderstorms, tornadoes, ice storms, prolonged freezing temperatures, fires, explosions, and vehicular accidents.

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Who is responsible for repairs?

The property owner's responsibility begins where Nashville Electric Service connects the service drop wires that are run from the electric pole and transformer to the owners building or house.

This connects to the service wires that are going into the owners service riser and meter base where the electric meter is installed.

Any damage to the electrical system from this point to the electrical breaker panel or fuse box must be repaired by a licensed electrical contractor at the owner's expense.

What steps should be taken to have repairs made?

If there is structural damage and the property owner has to secure the services of a licensed contractor, the following steps must be taken to have electrical power reconnected by Nashville Electric Service:

- Secure the services of a licensed electrical contractor in Metropolitan Nashville and Davidson County to make the necessary repairs to the system.
- After the electrical contractor completes their work, they will contact the Metro Codes Electrical Inspector who is on duty and request an electrical inspection.
- When the electrical inspector arrives at the requested location they will inspect the work that has been repaired by the electrical contractor.

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- If the inspector approves the work that has been done, he will fill out a yellow approval card with the date, address, and his name that shows he has inspected and approved the repairs that have been made. The yellow card will be attached to the meter base.

If the electrical inspector rejects the work done by the contractor, the inspector will place a red tag (rejection notice) on the meter base. The inspector will call the contractor and tell them what corrections must be made for the repairs to be approved.

When the electrical contractor completes and corrects the items that were rejected, the contractor will request a re-inspection.

- As soon as the electrical inspector has approved the work required a release number will be issued to the Nashville Electric Service emergency line department to restore the electrical power to the building or structure.

**Questions or comments about this emergency reconnect plan should be directed to the Department of Codes and Building Safety, Jeremy Barber, Electrical Chief
615-862-6575**